

# FAQs

## Basket & Sink Strainers



### **Q How do you clean the basket strainers without affecting the finish?**

**A** The repetitive use of harsh cleaners or drain cleaners can lead to the degradation of the basket strainer finishes. To avoid this, mild cleaning agents should be used or cleaning chemicals should be quickly removed from the surface of the strainer. Remember to also use soft sponges or cloths to clean the strainer, abrasive scrubbing pads can also scratch the finished surface.

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### **Q Should silicone or plumbers putty be used when installing a basket strainer?**

**A** Either product is compatible with our brass and stainless steel components, but this may not be true of the sinks that they are being installed into. You should always check with the sink manufacture to seek their recommendations on sealant. If the sink is a porous material, the regular plumbers putty may stain the surface. Refer to our FAQs in category 4 for some surfaces that regular plumbers putty should never be used with. You should only use silicone to seal our plastic strainers, the use of plumbers putty will cause fatigue failure.

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### **Q Are there any strainers available with decorative finishes?**

**A** Yes. The following finishes are available for our Plastic Strainers, Brass and Plastic Disposal Flanges:

- Plastic Strainers are available in Biscuit, White, Bone, Euro-White and Black
- Brass Disposal Flanges are available in UltraShine® Polished Brass and Polished Chrome
- Plastic Disposal Flanges are available in Biscuit, White, Bowl Bone, Euro-White and Black

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### **Q When repairs are made using a pipe clamp, is it considered permanent?**

**A** The Cadmium Plated Steel pipe clamps are designed for temporary repairs only. This clamp should never be used to make repairs on any lines containing flammable materials, potable water or low to medium air should be the only items within the line being temporarily repaired. These clamps are not recognized by any building official as an approved pipe repair. It is very rare that a leak is isolated to only one section of a pipe and because of this, you should have a professional plumber assess the integrity of your piping system.

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### **Q Can the pipe clamp be used to make repairs on all pipe materials?**

**A** These clamps should only be used on ridged metal piping and never plastic.

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**Q What is the difference between a brass slip nut and a die cast slip nut?**

**A** The brass slip nuts are chrome plated brass and the Die Cast slip nuts are chrome plated Zinc.

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**Q Does Dearborn Brass/Oatey offer different styles of Flanges (escutcheons)?**

**A** Yes. We have 6 different styles of flanges that are listed below. All flanges are designed to cover the oversized hole opened in a finished surface in order to allow a pipe to pass through it without restriction or contact with the finished surface. This difference in size allows for expansion and contraction. All the styles of flanges are finished with a chrome plating.

**Metal** - Low and High Pattern Flanges are normally used when a water line is passing through a finished surface horizontally or vertically. For example, wood cabinets, painted walls, or finished floors.

**Metal** - Box Flanges are normally used when a drain line is passing through a finished surface.

**Metal** - Floor and Ceiling Plates are normally used when pipes are passing through walls or floors and ceilings, this is common in commercial or multi-family building applications. These flanges are also available in a split version, which can be installed after the pipes are in place.

**Plastic** – Split Flange Plates are used in the same applications as the Low Pattern Flanges. The difference with the plastic flanges is that there is a small molded line through the flange, which can easily be snapped in two. This allows for the flange to be installed as the pipes are assembled, or onto pipes already assembled. If the pipe is already in place, the plastic flange can be snapped on the molded line and installed around the pipe. Both applications give a nice clean finished look.

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**Q Do the flanges create a water tight seal around the pipe and hole that the pipe passes through?**

**A** No. The flanges are strictly cosmetic. If the penetration in the finished surface needs to be watertight, you will need to use an approved silicone product for application.

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**Q What types of sinks can a Sink Hole Cover be installed on, and does it create a water tight seal?**

**A** The Sink Hole Cover can be used with any sink application when an extra hole on the faucet deck needs to be covered. The Sink Hole Cover will not achieve a watertight seal on its own, and an approved silicone product will have to be applied in-between the sink surface and the Sink Hole Cover.

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**Q** What metals are the metal flanges made from?

**A** C1008 Sheet Steel

**Q** Does Dearborn Brass/Oatey offer any shower conversion products for a claw foot (tub on legs) bathtub?

**A** You can easily transform the claw foot tub into a tub and shower with #R100 Kit.

