

FAQs

Rough-In Products



Q Where are Oatey Quiet pipes to be installed?

A They can be mounted directly to the hot and cold connections on the back of washer or to the hot and cold water shut offs for the washer. We recommend them mounted to the hot and cold shut offs for more stability.

Q Can hammer arrestors be installed upside down?

A Yes. Oatey hammer arrestors are gas filled chambers that absorb shock no matter what angle they are installed.

Q Will the hammer arrestors ever fill with water?

A No. The arrestors are gas filled and sealed with internal O-Rings. The only way the arrestor will fill with water is if one of the O-Rings fails. The O-Rings cannot be replaced. The arrestor would have to be replaced.

Q Is there a product that can be used to cover damaged floor tile around a toilet?

A The Oatey toilet base plate is made from high impact ABS material and is designed for this application. After removing the toilet, clean all debris from tile surface and fill in voids if tile is missing. Place the toilet base plate into position around the toilet flange and set the toilet. After the toilet is tested, apply a small bead of silicone around the base of the toilet and the toilet base plate.

Q When should a tub protector be used?

A Tub protectors can be used to protect your tub against most accidental damages during new construction or renovation projects.

Q Does one tub protector fit all sizes and shapes of tubs?

A No. All tubs are different and the following factors must be considered when selecting a tub protector; height, length, width and shape. Oatey offers tub protectors that fit the following tub designs:

14"D x 60"L x 30"W – rectangle

16"D x 60"L x 42"W – rectangle

15"D x 57"L x 30"W – rectangle (fits 14" tubs)

16"D x 60"L x 30"W – oval

16"D x 60"L x 44"W – rectangle multi-size adjustable (14" to 16")

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Q Can the Access Panels be painted?

A Yes. The access panels will accept most paint materials and wallpapers. We suggest that you check with the paint and wallpaper manufacturers for their recommended installation instructions before attempting these applications.

Q When a bathroom is installed in the basement, how can insects and mice be stopped from entering where the drain pipes are exposed?

A The toilet and lavatory sink pipes are already sealed against infestation as they pass through the concrete floor. Shower drains are sealed during installation, but tub drain are left exposed as they pass through the concrete. The Oatey Tub Boxes are designed to seal the tub drains that are exposed from under the concrete floor. The tub drain is installed inside the Tub Box before the concrete floor is finished, and the pipe penetration sealed. This completes an insect and rodent free installation.

Q When is pipe guard used?

A Pipe guard is used to help protect any 1/2" to 1" water line installed underground, or passes through concrete floors.

Q What pipe material can the test caps be used with?

A All test caps are compatible with ABS and PVC pipe materials. The Knock-Out, End-Cap and MS End-Caps can be solvent welded to ABS or PVC materials with solvent cement matching the pipe material.

Q Once a test cap is installed, what pressures will it withstand?

A If the pipe ends are cut square, chamfered, and assembled correctly, they will perform without failure in the following conditions:

1. Knock-Out caps can withstand up to 10psi or a 30ft head pressure
2. End-Cap can withstand up to 15psi or a 40ft head pressure
3. Push-Cap can withstand up to 10ft head pressure
4. MS End-Cap can withstand up to 15psi or 40ft head pressure